

Canvas Reminders

The **IEI** (*Institutional Effectiveness & Innovation*) is committed to student success and encourages all students who are new to Canvas to view the **Canvas Overview Video for Students**. This video can be accessed via the **help** button on the **Global Navigation Menu**.

Global Navigation Menu



Canvas Overview Video for Students

<https://vimeo.com/74677642>

FINLANDIA UNIVERSITY Help

Dashboard
Courses
Calendar
Inbox
History
Help

Search the Canvas Guides for Student, Instructor, and Admin support
Search the Canvas Guides
Find answers to common questions

OTHER RESOURCES

Canvas Overview Video for Students **NEW**
This video will give you a general overview of your Canvas Dashboard and Global Navigation links. You'll also learn about navigating a course and accessing assignments.

Report a Problem
If Canvas misbehaves OR if any other issue (moderate to critical) occurs, report it with the linked form

Ask Your Instructor a Question
Questions are submitted to your instructor

Find answers to common questions (FAQs)
Search the Canvas Guides for FAQs

- The first line of help for students is always the instructor/teacher. We encourage our students to troubleshoot their issues/concerns in Canvas via the **Student Canvas Guides** (*link provided below.*)
 - Search the Canvas Guides: https://community.canvaslms.com/t5/Canvas-Guides/ct-p/canvas_guides
- If students cannot find a solution via the Student Canvas Guides, please use the **Report a Problem** feature. This can be accessed via the **help** button on the **Global Navigation Menu**.
 - Report a Problem: <https://rkpopl2u.paperform.co/>
- If the above information does not help you resolve your issue or concern, please contact the **IEI** for further assistance. Direct contacts:
 - David Bertholf – david.bertholf@finlandia.edu
 - Neil Kromer – neil.kromer@finlandia.edu