

FINLANDIA

UNIVERSITY

VPN Access for Remote Work

3/17/20

Good afternoon,

With all the changes happening lately with regards to COVID-19, we have been working to ensure that Finlandia staff have access to their network files while working remotely. We have created a software distribution for the VPN client we use, and will be setting it to install on all university Windows laptops this afternoon.

Once we turn this on, the next time your laptop turns on and connects to the network, it should get the command to download and install this software.

The process typically takes around 15 minutes to half an hour, though it could take longer depending on your internet connection and the computer.

Once it is installed, you'll see an icon that looks like a red shield, named FortiClient.

Once you open this program, it will ask you to accept terms, after which you'll be presented with a login prompt.

You simply need to log into this the same way you would log into your university computer, then hit Connect.

It will virtually connect you to the Finlandia network, and you will have access to your network files from anywhere.

For an in-depth guide with pictures, please click the link below to view our knowledge base page on connecting to the VPN.

<https://confluence.remcl.net/display/PS/Finlandia+SSL+VPN#FinlandiaSSLVPN-ToConnect>

If you have any issues getting this software to work, if the software isn't appearing on your computer by the end of the day today, if you have a personal machine you would like VPN access using, or if you have a non-windows computer that needs VPN software installed, please get in touch with our helpdesk by calling (906)487-7624, and we will be happy to help get you situated.

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